April 1, 2019

Lenczner Slaght Welcomes Director of Client Operations

Canada’s leading litigation firm is proud to welcome, Ursula Dorosh, as the firm’s new Director of Client Operations.

Ursula is responsible for managing the Firm’s process improvement initiatives to address specific operational needs for our clients.

With a focus on further enhancing our legal service delivery and general business processes, Ursula will ensure that we continue to provide the most efficient and high quality service to our clients.

“We are excited to add Ursula to our team. She will make us better, faster and more efficient. That’s how we will further enhance the value we deliver to our clients, every day,” says Tom Curry, Managing Partner. “Combining our top legal talent with top business talent is a key part of our strategy. We look forward to having Ursula lead the way on client operations.”

Prior to joining the Lenczner Slaght, Ursula worked for one of Canada’s largest law firms for nearly a decade, where she successfully launched a business intelligence research department, a pricing function and an internal resource centre.

Ursula has a background in proposal writing which evolved into a process oriented approach to departmental and legal service operations. She has led a variety of process improvement and technology implementation projects for improved client service.

Welcome, Ursula!