




---

#### Education

University of Western Ontario (2008)  
LLB  
McGill University (2004) BComm

#### Bar Admissions

Ontario (2009)

#### Contact

T 416-238-7367  
cgelber@litigate.com

---

# Caroline Gelber

## CAROLINE GELBER

is the Director of Legal Support Services at Lenczner Slaght.

Caroline is responsible for the strategic direction of legal support services and service standards at the firm. With a focus on innovation, she develops and implements programs and tools that allow us to deliver best-in-class legal services to our clients today and in the future. Caroline leads our team of law clerks, health law intake, creative services, knowledge management and library. She collaborates closely with our leadership, lawyers, and business teams to drive results and identify and execute process improvement initiatives that will take our performance to the next level.

Prior to joining Lenczner Slaght, Caroline worked as a manager of legal project management and as a knowledge management lawyer at a leading national law firm. Prior to that, Caroline also practiced as an Assistant General Counsel to a major Canadian life insurance company.

## SELECT PUBLICATIONS AND PRESENTATIONS

- **I Read It Five Times and I Still Don't Get It** – Caroline Gelber spoke at the Ontario Bar Association and the Canadian Life and Health Insurance Association's Clear Communication Seminar called "I read it five times and I still don't get it". *(Prior to joining Lenczner Slaght.)*
- **Privacy Considerations in Cloud Computing Arrangements** – Caroline Gelber spoke at the Canadian Life and Health Insurance Association Privacy Day on the panel "Privacy Considerations in Cloud Computing Arrangements". *(Prior to joining Lenczner Slaght.)*

## SELECT NEWS ARTICLES

- **Lenczner Slaght Welcomes Director of Legal Support Services** – Canada's leading litigation firm is proud to welcome Caroline Gelber to the firm.

## PROFESSIONAL ACTIVITIES

- Law Society of Ontario
- International Practice Management Association
- TLOMA
- International Legal Technology Association